

**DISSERTATION TITLE:**  
**ASSESSMENT OF QUALITY OF CARE ON CHILD CASE MANAGEMENT  
USING IMCI APPROACH IN NEWALA DISTRICT**

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**ABSTRACT**

The quality of care on child case management using IMCI approach was assessed in Newala District through descriptive cross sectional study. The study was aiming to find out the factors contributing to low quality of care on child case management using IMCI approach. Purposively sampling were used to select 26 health facilities and convenient sampling to select 59 health service providers with the inclusion criteria of only those trained on IMCI and 96 under five caregivers. Data were gathered through observations of child case management, self administered questionnaire delivered to 59 health providers in 26 health facilities and exit interview to 96 under five caregivers from January-April 2008.

According to the study findings, it was noted that inadequate knowledge and skills among health service providers on child case management using IMCI approach, shortage of essential supplies for child case management and inadequate supportive supervision are the factors that contributed to low quality of care on child case management using IMCI approach, despite of high IMCI training coverage.

The researcher recommends that, more refresher courses should be provided to health providers and close supervision on IMCI. Also health workers need adequate supplies in order to provide good quality of care. Therefore CHMT should take the responsibilities of improving the facility preparedness and conduct training to service providers on IMCI. The theory of decision making; Communication of Innovation Theory model has been applied in this study to show how the IMCI implementation has improves the quality of care according to the study findings. Also CIT will be used to make some modification in the areas that need additional effort for effective IMCI care.